

# Return Merchandise Authorization (RMA)

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## Origin Output Seal Install Tool

Rivian Tool ID: **TSN00636-300-B**  
Manufacturer P/N: **NCT06224485**



### TOOL FUNCTION:

INSTALL OUTPUT SEALS IN ORIGIN DRIVE UNIT

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### QUALITY INSPECTION CRITERIA

Using a pair of calipers, measure the diameter of the pilot feature.

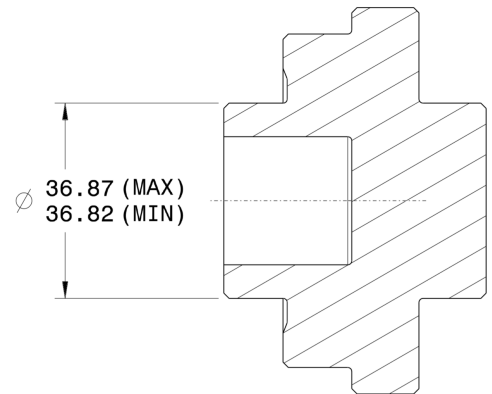
The diameter of the pilot feature on the tool interfaces with the Origin Drive Unit, this measurement must be within the allowable tolerances in order to properly engage with the output gear on the Origin Drive Unit.

A diameter that measures **above** 36.87mm is out of tolerance and **must be** returned to the manufacturer for replacement.

A diameter that measures below 36.82mm is technically out of tolerance, but can continue to be used and does not require replacement.

Make sure to measure the pilot feature on the side of the tool with the hole in it.

To initiate a return, please include the below form and return your tool to Snap-on Business Solutions



# RMA: TSN00636-300-B (REF #SNAP-579)

Please complete this form and include with your return of the out of spec tool to Snap-on Business Solutions.

For your convenience, please input **OTM-20250728-0035** in the Transportation Management Destination Location ID section.

*Snap-on Business Solutions  
ATTN: Snap-on Business Solutions (SBS Ref # SNAP-579)  
8778 100th St  
Pleasant Prairie, WI 53158*

YOUR LOCATION NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY, STATE: \_\_\_\_\_

POINT OF CONTACT NAME: \_\_\_\_\_

PHONE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

INNER DIAMETER DIMENSION (mm): \_\_\_\_\_